

Privacy Statement

Last updated: January 2024

Introduction

Component Soft Kft. ("we," "our," or "us") is committed to protecting your privacy and personal information. This Privacy Statement explains how we collect, use, disclose, and safeguard your information when you visit our website or use our services.

We comply with Hungarian and European Union data protection laws, including the General Data Protection Regulation (GDPR), to ensure your personal information is handled with care and transparency.

Information We Collect

Personal Information

We may collect the following personal information when you interact with our services:

- Name and contact information (email address, phone number, postal address)
- Company information and job title
- Training preferences and requirements
- Payment and billing information
- Communication records and correspondence

Technical Information

We automatically collect certain technical information when you visit our website:

- IP address and browser type
- Operating system and device information
- Pages visited and time spent on our website
- Referral sources and exit pages
- Cookies and similar tracking technologies

How We Use Your Information

We use your personal information for the following purposes:

- Providing training services and consulting
- Processing registrations and payments
- Communicating about our services and support
- Customizing our services to your needs
- Improving our website and service offerings
- Complying with legal obligations
- Marketing communications (with your consent)

Legal Basis for Processing

Under GDPR, we process your personal information based on the following legal grounds:

- **Contract Performance:** Processing necessary for service delivery
- **Legitimate Interests:** Business operations and service improvement
- **Consent:** Marketing communications and optional features
- **Legal Obligation:** Compliance with applicable laws

Information Sharing

We do not sell your personal information. We may share your information in the following circumstances:

- **Service Providers:** Trusted partners who assist with our operations
- **Legal Requirements:** When required by law or legal process
- **Business Transfers:** In case of merger, acquisition, or asset sale
- **With Your Consent:** Any other sharing with your explicit permission

Data Security

We implement appropriate technical and organizational measures to protect your personal information:

- Encryption of data in transit and at rest
- Access controls and authentication systems
- Regular security assessments and updates
- Employee training on data protection
- Incident response procedures

Your Rights

Under GDPR, you have the following rights regarding your personal information:

- **Access:** Request access to your personal information
- **Rectification:** Correct inaccurate or incomplete information
- **Erasure:** Request deletion of your personal information
- **Portability:** Receive your data in a machine-readable format
- **Restriction:** Limit processing of your information
- **Objection:** Object to processing for legitimate interests
- **Withdraw Consent:** Withdraw consent for marketing communications

To exercise these rights, please contact us at privacy@componentsoft.io

Cookies

Our website uses cookies to enhance your browsing experience. Cookies are small text files stored on your device. We use:

- **Essential Cookies:** Required for website functionality
- **Analytics Cookies:** Help us understand website usage
- **Preference Cookies:** Remember your settings and choices

You can manage cookie preferences through your browser settings.

Data Retention

We retain your personal information only as long as necessary for the purposes outlined in this policy or as required by law. Training records and business communications are typically retained for 7 years in accordance with Hungarian business regulations.

International Transfers

Your personal information is primarily processed within the European Union. If we transfer data outside the EU, we ensure appropriate safeguards are in place, such as standard contractual clauses or adequacy decisions.

Children's Privacy

Our services are designed for business professionals and are not intended for individuals under 16 years of age. We do not knowingly collect personal information from children.

Changes to This Policy

We may update this Privacy Statement periodically to reflect changes in our practices or legal requirements. We will notify you of significant changes by posting the updated policy on our website with a new effective date.

Contact Information

Component Soft Kft.

Address: Bornemissza u. 17., 1119 Budapest, Hungary

Email: privacy@componentsoft.io

General Contact: info@componentsoft.io

VAT Number: HU12087604

If you have concerns about how we handle your personal information, you also have the right to lodge a complaint with the Hungarian National Authority for Data Protection and Freedom of Information (NAIH).

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